

Success Highlights

- Optimised SharePoint data protection by enabling multi-plan backup scheduling based upon data criticality and modification frequency
- Ensured swift recovery of accidentally deleted SharePoint content, and quick restoration of the entire SharePoint farm following platform failure
- Enabled a comprehensive, automated, content lifecycle management strategy to offload dormant SharePoint content to tiered storage

Customer Profile

draaijer+partners is Holland's premiere commercial construction and management consulting firm. With 80 employees throughout the Netherlands, draaijer+partners primarily advises organisations building education, health care, leisure, and service facilities. draaijer+partners has a single goal: Helping clients realise their loftiest ambitions.

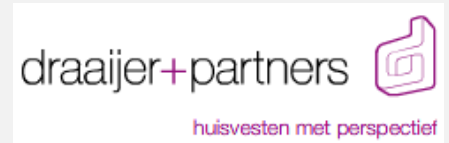
The Challenge

Given draaijer+partners' line of business, the organisation creates thousands of documents and records annually. Not surprisingly, it was the need to centralise all of these documents and records in one place that led the organisation to adopt Microsoft Office SharePoint Server (MOSS) 2007 as its information management platform in early 2008.

After consolidating its enterprise content, draaijer+partners found that it had 660 gigabytes (GB) of information stored in its new MOSS 2007 farm, with the total growing by approximately 2GBs per month. Given the organisation's document retention policy – which dictates that all corporate documentation must be maintained in perpetuity – administrators recognised that storage would soon become a challenge in two regards. First, the volume of content residing in SharePoint SQL server would negatively affect the performance of the SharePoint platform. Second, the continual growth of content dictated that the organisation would experience increased SQL Server licensing costs.

The other challenge facing draaijer+partners was one of effective data protection for all its SharePoint content. SharePoint's native STSADM command line tool backups do not provide the full-farm backup protection or the granular restoration with full fidelity draaijer+partners required – with multiple short-term projects going on at any given time, having to restore an

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Michael Bakker – Software Developer, draaijer+partners*



Customer Location

Netherlands

Industry

Real Estate

Platform

Microsoft Office SharePoint Server
2007: 1 Front End Web Server, 1
Index Server, 1 SQL Server

Critical Needs

- Intelligent routing quickly growing SharePoint content to cheaper storage
- Granular restoration of single documents with full fidelity
- A single platform for streamlined administration

AvePoint Solution

- DocAve Archiver for SharePoint
- DocAve Backup and Restore for SharePoint

entire platform for just a single document would require unacceptable amounts of time and manual effort.

These two issues led Michael Bakker, software developer for draaijer+partners, to begin the search for third-party SharePoint infrastructure management solutions.

The AvePoint Solution

After researching offerings from several vendors, draaijer+partners purchased *DocAve Archiver for SharePoint* and *DocAve Backup and Restore for SharePoint*, because of the robustness of the two tools, and the fact that both tools – in addition to AvePoint’s 25 other DocAve modules – are all managed via the DocAve Software Platform’s unified, fully distributed architecture. “AvePoint had the best tools on the market, in terms of features, flexibility, and ease of use”, Bakker said. “For us, it was an easy choice.”

Delivering Intelligent Content Lifecycle Management to SharePoint

With DocAve Archiver, Bakker is able to automate the offloading of dormant (or “inactive”) SharePoint content from SharePoint’s SQL Server database and onto less expensive tiered storage. Leveraging DocAve’s flexible archiving rule builder, Bakker is able to dictate exactly which SharePoint content is automatically offloaded, according to any customisable metadata tag, including the “last modified date”. Though archived content no longer resides in the SQL Server database, end-users notice no change or business disruption, as all archived content is still subject to native SharePoint search, and appears to end-users as if it still resided directly in SharePoint.

“If we didn’t use DocAve Archiver, our system would have grown out of its box, which would have cost us another server license in addition to creating a new site collection on another server”, Bakker said. “It has saved us a lot of time.”

Quick Restoration of Business-Critical SharePoint Content

Bakker used DocAve Backup and Restore to craft a comprehensive SharePoint data protection strategy. Using DocAve’s flexible backup scheduler, Bakker scheduled a series of full, incremental, and differential backup plans for various SharePoint datasets, according to the data’s modification frequency and business criticality. DocAve’s ability to perform granular, item-level restorations directly to the production SharePoint environment (or to any alternate location) has enabled Bakker to enhance his team’s Service Level Agreements with regard to the recovery of SharePoint content, and the platform itself. “The restoration process with DocAve is flawless, beautiful”, Bakker recalled.

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Professional Sales and Best-in-Class Support

Throughout the testing, purchase, and deployment process, AvePoint's sales and support teams made sure Bakker's group had all of the information and resources necessary to test and configure its AvePoint technologies. "The AvePoint sales account manager was very friendly and proactive", Bakker said. "The installation also went very well. When we had an issue, we contacted AvePoint's support staff and received a patch within a few days."

The Bottom Line

Using DocAve, draaijer+partners can now effectively manage and protect its quickly expanding SharePoint content with item-through-platform level backup and restore capabilities, and intelligent SharePoint content lifecycle management. With DocAve, end-users can be confident that accidentally deleted SharePoint content can be quickly restored, the platform can be swiftly restored should the production environment fail, and all SharePoint content can be managed throughout its lifecycle while remaining fully transparent to end-users via the SharePoint interface.

"All in all, we are very satisfied with DocAve. It is truly the best product suite of its kind", concluded Bakker.

About AvePoint

AvePoint is proud to be a global technology company and software innovator. Since 2001, AvePoint has been a leader in enterprise-strength infrastructure management solutions for the world's most popular collaboration platforms. Propelled by one of the world's largest development teams, AvePoint's award-winning DocAve Software Platform delivers comprehensive and flexible infrastructure support for SharePoint data protection, replication, migration, administration, archiving, storage optimisation, deployment management, compliance, and SharePoint-Salesforce.com integration.

AvePoint's pioneering technology pilots the products of OEM partners such as NetApp and IBM. With headquarters, research facilities, and engineering centers in Jersey City, NJ, and wholly owned engineering centers and sales offices in San Jose, Los Angeles, Chicago, Washington D.C., and Houston, USA; London, UK; Melbourne, Australia; Munich, Germany; Tokyo, Japan; Singapore; and Changchun, Dalian, China, AvePoint serves more than 5,000 enterprise customers, including many Fortune 500 companies. Winner of Best of Tech Ed award for "Best SharePoint Product" in 2008, AvePoint is a Depth Managed Gold Certified Microsoft Partner and GSA Certified Provider.

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